



Manufacturer's 15 year Limited Warranty

RLA Polymers Pty Ltd. undertakes to warranty Flexi-Seal PUD for a period of fifteen (15) years, from date of purchase on the following basis:

The fifteen year warranty covers any waterproofing failure that is proven as being caused by faulty product. RLA Polymers has tested and recommends the use of *RLA Flex 1-Part*, *Techbond 14*, *Deltaflex*, *Flexibond NS*, *Just-2-Ezy*, *Moreflex* or *Tileflex* to adhere subsequent tiles to the surface of Flexi-Seal PUD, depending upon substrate and usage. In the event of a failure occurring as a result of Flexi-Seal PUD being shown to be faulty, RLA Polymers undertakes that within the first 5 years of the 15 year warranty period to pay all current material and labour costs of any rectification work required, after this 5 year period, a proportion of these costs at the rate of 10% of such cost for each unexpired year of the 10 year period remaining, subject to the following:

Scope

- a) RLA Polymers' liability is limited to the area that requires repair only, and to replace waterproofing, tiles, adhesive and grout only;
- b) RLA Polymers retains the right to appoint a suitably skilled tiler/waterproofer of its own choice to undertake repairs;
- c) In the event that replacement tiles are not readily or reasonably available, RLA Polymers will not be obligated to exactly match the existing tiles;
- d) The installation must be registered with RLA Polymers by completing and returning the RLA Waterproofing Registration form as soon as practical after completion of installation. Receipt of this must be acknowledged by RLA Polymers.

Limitations

RLA Polymers will not accept liability for circumstances beyond its control, including but not limited to:

- a) Failure resulting from structural movement, including shrinkage, excessive vibration and/or deflection, subsidence;
- b) Failure caused by third parties, unknown environmental conditions, usage conditions beyond RLA Polymers' control;
- c) Failure resulting from incorrect installation. RLA Polymers is in no way responsible for incorrect installation by any applicators;
- d) Failure caused by deviation from RLA Polymers written instructions, specifications and data sheets, and non-compliance with BRANZ® good tiling practice and A.S. 3957:1990 parts 1 and 2. If the product is acquired for business purposes, it is agreed that the Consumers Guarantee Act 1993 does not apply. RLA Polymers liability in respect to the product is limited to the remedies set out in this warranty.

Manufacturer

RLA Group Australia
215 Colchester Road (P.O. Box 147)
Kilsyth, Victoria 3137, Australia
Phone: 1800 242 931
Fax: 1800 627 943
Email: sales@rlagroup.com.au

Distributor

RLA Polymers NZ Ltd
24-28 Lady Ruby Drive
East Tamaki, Auckland 2013, New Zealand
Phone: 09 267 2772
Fax: 09 268 0305
Email: sales@rlapolymers.co.nz